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supports and services
THAT FOSTER self-determination.

12/22/22

Non-Emergency Medical Transportation (NEMT) Provider

Effective December 1, 2022, Medical Transportation Management (MTM) is the Non-Emergency Medical Transportation (NEMT) provider for non-waiver MO HealthNet services. The reservation phone line and the Where's My Ride line have not changed. The Department of Mental Health (DMH) has set up an email address (DMHMedicaidNEMT@dmh.mo.gov) for the Division of Developmental Disabilities (DD) providers to utilize to report consumer issues with NEMT.

www.dmh.mo.gov/dd
573-751-4054

MISSOURI DEPARTMENT OF MENTAL HEALTH