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1/29/24

## Online Assessment Scheduling Update

Online assessment scheduling via GReminders has been restored. The technical limitations resulting in wide-spread scheduling errors have subsided.

**Effective immediately, please initiate all scheduling needs [online](#).**

Date availability has been strategically limited to reduce negative impacts of intermittent scheduling errors. If an error occurs, please attempt to schedule the assessment one more time. If the error persists, please submit a [Request for MAAS Assessment Form](#) to [DMH.DD.MAAS@dmh.mo.gov](mailto:DMH.DD.MAAS@dmh.mo.gov) for further processing. The Division anticipates returning to full date availability soon.

**Important Note:** Screen confirmation is presented when an appointment is successfully scheduled. An e-mail confirmation with full appointment details is sent approximately five (5) minutes after the appointment is scheduled.

This blast provides follow-up to information released on [1-5-24](#), [1-4-24](#), [12-20-23](#), and [12-19-23](#). Questions regarding the information outlined within this blast should be directed to the Assessment Leadership Team at [DMH.DD.MAAS@dmh.mo.gov](mailto:DMH.DD.MAAS@dmh.mo.gov).



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