



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

4/23/24



Project Update

The [ConneXion webpage](#) has new information in all sections. Check out the project updates including a [project overview](#). Share these links, as well as the ConneXion webpage, to help ensure stakeholders have the most current information available.

The Division is currently in the Planning and Procurement phase of the ConneXion case management project. These activities began in February 2024 and are estimated to continue through 2025. The Division anticipates a Request for Proposal (RFP) to be released for bid in summer 2025. Procurement for the new system vendor is expected to be completed by the end of 2025. Kick-off for implementation of ConneXion is anticipated for early 2026.

The Division is also in the process of contracting a support services vendor to update and create a new RFP and support documentation required to obtain federal funding for the implementation of the project. During the past quarter, the Division has done extensive post project debriefing, pre-planning, and stakeholder engagement sessions.



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