

In the LOOP

StationMD

Have you heard about the new medical service available through the Division of Developmental Disabilities to all Medicaid-waiver recipients called StationMD?

Realizing the need to better address healthcare related needs of individuals with intellectual/developmental disabilities (I/DD), the Division partnered with StationMD to provide an immediate telehealth services that is available 24-hours a day/7-days a week at no cost to Medicaid-waiver recipients. StationMD does not replace the current primary medical care a person receives, but serves as an optional medical resource and service for individuals, family caregivers, and provider staff that connects them with board-certified physicians who are specifically trained in the care of people with I/DD.

StationMD physicians provide non-life threatening medical care services through a virtual connection to an individual in the comfort of their home and help them avoid having to go to an emergency room or medical office for care, when possible. The ability to receive care in a virtual format also helps reduce the risk of potential trauma associated with going to a medical facility and reduces exposure to other people who might be ill.

Some common areas of concern StationMD has provided consultation for include questions around fever, skin care, constipation/bowel issues, medications, urinary issues, etc. To explore StationMD further and access additional information, please visit the [Division's StationMD webpage](#).

With the Division
of Developmental
Disabilities

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DIVISION OF
DEVELOPMENTAL
DISABILITIES



Case Management System

The Division has long identified the need for an integrated system to standardize, centralize, and automate the service planning process for individuals receiving Medicaid Waiver and other services. The Division applied for funding from the Centers for Medicare and Medicaid Services (CMS) for a case management system and was approved. After a competitive bidding process, FEI Systems was awarded the contract. The initial start-up/planning phase began in August 2020. The tentative implementation date is December 2021.

After receiving numerous submissions to name the case management system, the name ConneXion was selected. The Division has created a [webpage](#) to provide the project background, scope, and current status of ConneXion. It also includes a recording of the system demonstration and a follow-up question and answer document. This webpage will continue to evolve along with the project to provide information and updates.

The ConneXion webpage can be accessed from the [Division's main landing page](#) by clicking on the orange button titled ConneXion Case Management System.

DMH CARES

DMH CARES is a live, interactive wellness webinar sponsored by Missouri's FEMA Crisis Counseling Program known as Show Me Hope. These wellness webinars are held every Tuesday from 3:30 p.m. to 4:00 p.m. Participants learn mental health/wellness tips, stress management exercises, resilience education, and disaster recovery resources. To register for upcoming webinars, please visit this [registration page](#). Previously recorded DMH CARES webinars are also available [online](#).



Stay Connected

A Division priority is to provide ongoing and consistent communication with all stakeholders, including individuals, families, service and case management providers, service partners, and state team members. To promote timely and effective messaging, the Division uses a variety of approaches, including [bi-monthly informational webinars](#), [daily email blasts](#), [Facebook](#), [Twitter](#), [YouTube](#), and the [Division website updates](#). If you have not done so already, you are encouraged to participate in Division communication efforts and share these efforts with others.

